## **Dear Customers**

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## Notice of Year-end and New Year holidays

We would like to take this opportunity to inform you that our office will be closed during the following period for the year-end and New Year holidays. We apologize for any inconvenience this may cause, and we would appreciate your understanding.

## 1. Holiday period

Five days from Friday, December 30, 2022 to Tuesday, January 3, 2023

## 2. Ordering

Orders received by 12:00 p.m. on Thursday, December 29, 2022 will be shipped by the end of the year (however, if any items are out of stock, we will contact you separately as usual).

Please place your orders as early as possible, as we anticipate delays due to unfavorable weather and road conditions.

We will be open for business as usual from Wednesday, January 4, 2023.

If you have any questions, please do not hesitate to contact us.

Thank you very much.